

SMART TINT® INSTALLATION DISCLAIMER

Customer Acknowledgment & Terms of Service

1. Introduction

Smart Tint is an advanced, electrically operated PDLC (Polymer Dispersed Liquid Crystal) privacy film. Unlike conventional static window films, this is a sophisticated electronic glazing product designed to provide high-end privacy and architectural utility. Because of its unique nature, we ask that you carefully review the following information to ensure proper care, operation, and longevity of your installation.

2. Custom Manufactured Product

Smart Tint is a precision, custom-manufactured product tailored specifically to your site measurements. Once production has begun, materials cannot be returned or repurposed. Please note that inaccurate field measurements or changes made after the order is processed may require the replacement of materials at the customer's expense.

3. Product Appearance

Smart Tint utilizes industry-leading PDLC technology with a haze coefficient of approximately 1.5% when powered on. As part of its normal operating characteristics, you may observe:

- Slight haze in certain light conditions.
- Visible edge lines where film segments meet.
- Minor optical distortion from specific viewing angles.
- Subtle shifts in appearance based on ambient lighting.

These are inherent traits of the technology and are not considered product defects.

4. Electrical Operation

Smart Tint requires a stable electrical power supply (typically 48-60 VAC) to function.

- Loss of power will cause the film to return to its default privacy (opaque) state.
- Unauthorized electrical work, rewiring, or modifications may damage the delicate circuitry and will void all warranties.
- Colorado Window Tint Pros is not responsible for electrical work performed by third-party contractors after our installation is complete.

5. Moisture Protection

Smart Tint is an electronic component and must be protected from moisture to prevent permanent failure.

- Protect the film from leaking windows, condensation, flooding, excessive humidity, or pressure washing.
- Damage to surrounding window seals or electrical wiring can allow moisture intrusion.
- Colorado Window Tint Pros is not liable for damage resulting from moisture, environmental exposure, or compromised building seals occurring after installation.

6. Customer Responsibilities

To maintain the integrity of your investment, please refrain from the following actions:

- Removing trim, sealant, or surrounding framing without notifying us.
 - Disconnecting or modifying wiring or electrical components.
 - Drilling, cutting, or impacting the film or the surrounding glass area.
- Any damage resulting from these actions is excluded from coverage.

7. Cleaning & Maintenance

To preserve the surface of your Smart Tint, please follow these guidelines:

- Use only soft, clean microfiber cloths.
- Use only non-abrasive, ammonia-free glass cleaners.
- Never use razor blades, harsh chemicals, or abrasive scrubbing tools.

- Avoid applying excessive pressure against the edges of the film.

8. Manufacturer Warranty

Smart Tint is manufactured by Smart Tint®. The manufacturer's warranty coverage is subject to their published terms and conditions, typically offering a 5-year standard coverage with options for a 10-year upgrade. Colorado Window Tint Pros acts as the authorized installer and cannot extend, modify, or assume the manufacturer's warranty obligations.

****Customer is Responsible for filling out and registering the Warranty Sheet Upon Completion of Installation****

9. Installation Warranty

Colorado Window Tint Pros stands behind our workmanship. Our installation warranty covers the physical application of the film. It does not cover issues resulting from customer neglect, third-party contractor damage, remodeling, electrical modifications, water intrusion, abuse, vandalism, or acts of nature.

10. Limitation of Liability

Colorado Window Tint Pros is not responsible for indirect or consequential damages, customer negligence, or labor costs associated with manufacturer warranty replacements unless explicitly agreed to in writing. We are not liable for electrical failures caused by equipment or wiring not installed by our team.

11. Installation Acceptance

Upon completion of the installation:

- You will have the opportunity to inspect the work.
- You acknowledge that the system has been tested and is operating to your satisfaction.
- Installation is considered accepted unless specific concerns are documented in writing before our installer leaves the site.

12. Customer Acknowledgement

Please check to acknowledge your understanding:

- ☐ I understand Smart Tint is an advanced, electrically operated product.
- ☐ I understand this is a custom-manufactured product and cannot be returned.
- ☐ I understand improper modifications or electrical work may void warranty coverage.
- ☐ I understand that water intrusion can permanently damage the product.
- ☐ I understand Colorado Window Tint Pros is the installer and not the manufacturer.
- ☐ I have had an opportunity to ask questions before installation begins.

Customer Name

Project Address

Quote / Job Number

Date

Customer Signature

CWTP Representative

Josh / Joe

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